



New Bank Account

Bankwest have closed their Business Banking so we have a new bank account. Please let your accounts department know about this change and update your system so that all payments to us will be to the following bank account:

Bank: Westpac Banking Corp (Victoria Park East)
BSB: 036 037
Account No: 623900
Account Name: CA Management Services Pty Ltd

In view of scammer activity, we invite you to contact any of our staff to verbally confirm this new account number by ringing the office on 9470 9922 during business hours.

Training Courses

Do not forget to check our website to see the latest training timetable offering courses for the different accounting and payroll software packages we support. Our timetable for end of year courses is available now too.

<https://www.caman.au/accounting-training-courses/>

Please note:

- We are now offering zoom training for some courses.
- Check if you still have training vouchers to use before the 30th June.
- If you have any suggestions on further training courses you would like to see offered please let us know via email to admin@caman.com.au

End of Financial Year

If you are looking for assistance with your 2023/2024 end of year accounts or payroll system check out the latest training timetable to see what courses and dates we have on offer.

Alternatively if you would like to book a consultant to attend your site to perform your end of year roll over please contact our office on 9470 9922 or via email support@caman.com.au remember to get in quickly as our consultants get booked out very quickly

Phone support

Since 2013 we have charged the same quarterly rate for our support services. As much as we would like to maintain those rates, we must increase these commencing 1 July 2024. We have avoided raising our prices for as long as possible and hope you are understanding of our position.

The new fee will commence from 1 July for all quarterly and monthly customers.

Customer Care Support Plan Rates

Business Software – rates vary depending on your number of users:

Level 1	Single user	- \$90 per month +GST
Level 2	Up to 10 Users	- \$150 per month +GST
Level 3	Up to 20 Users	- \$195 per month +GST
Level 4	Greater than 20 users	- \$240 per month +GST
Level 5	Greater than 40 users	- \$300 per month +GST

Technology – rates vary depending on your number of workstations:

Level 1	Single Workstation	- \$60 per month +GST
Level 2	Up to 20 Workstations	- \$85 per month +GST
Level 3	Up to 40 Workstations	- \$105 per month +GST
Level 4	Greater than 40 Workstations	- \$190 per month +GST

Please note:

- Multiple Site clients will be charged on the total number of Users or PC's

Should you wish to take up both Business Software and Technology Support Plans we will reduce the overall support plan fees by 20%.

Business Software Free Training Course Entitlements based on your level of cover above:

The number of FREE training course vouchers will be dependent on the level of cover you have.

Level 1 - Single user sites 1 free ½ day accounting software course per annum (saving up to \$308)

Level 2 - Up to 10 user sites 5 free ½ day accounting software courses per annum (saving up to \$1540)

Level 3 - Up to 20 user sites 10 free ½ day accounting software courses per annum (saving up to \$3080)

Level 4 – Greater than 20 users sites 15 free ½ day accounting software courses per annum (saving up to \$4620)

Level 5 - Over 40 users sites 20 free ½ day accounting software courses per annum (saving up to \$6160)

Should you have any questions on the new pricing structure please do not hesitate to contact our office. For those clients who have a direct debit or credit card facility in place the new amount will automatically be deducted.