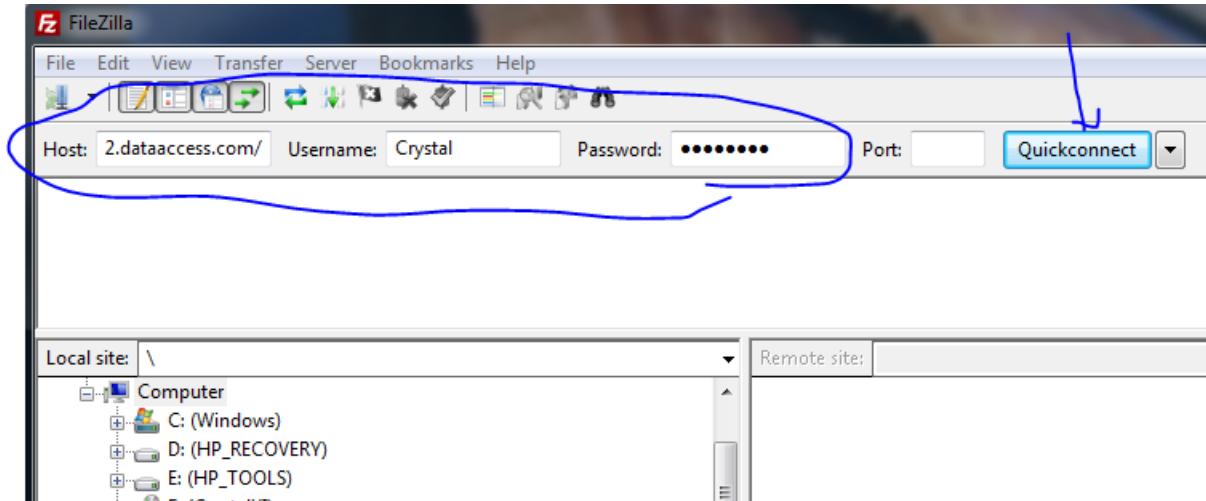


To download latest Crystal Reportwriter XI

Download ftpsoftware (recommended file-zilla) from the internet (such ftp software is usually free).

Then open the software and put the details from your email into the top line:



MORE BUSINESS SUPPORT THAN YOU EXPECT...

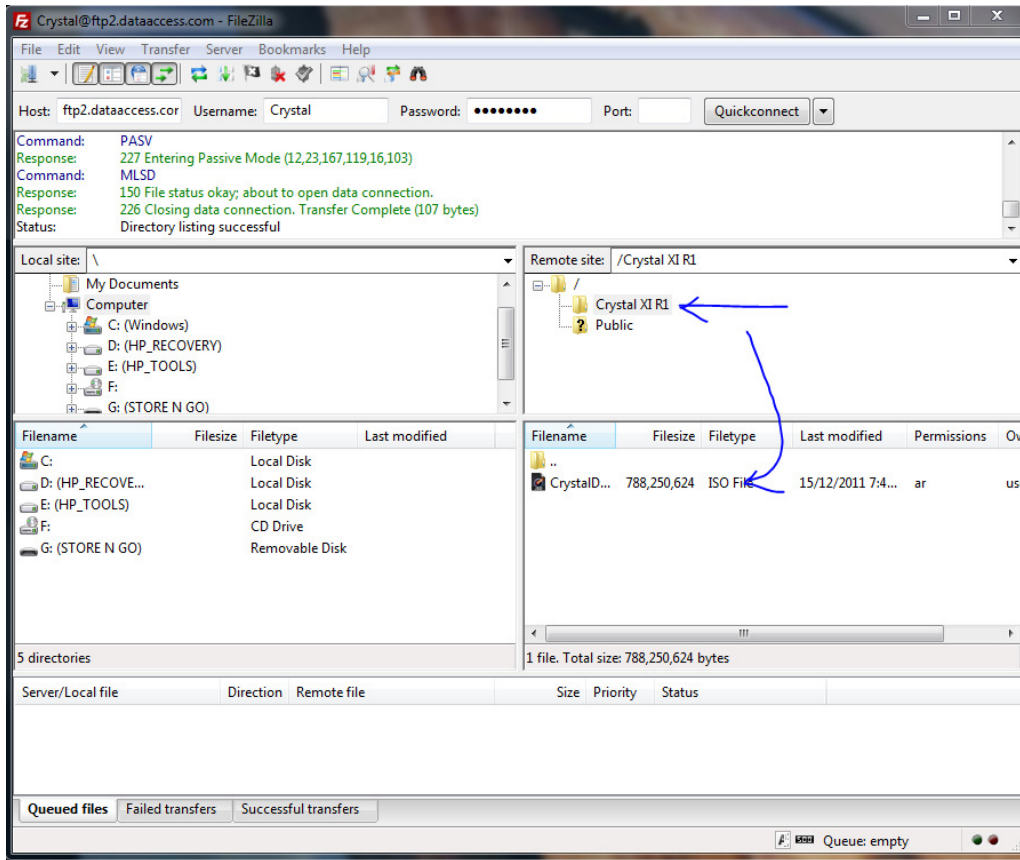


88 Burswood Road,
Burswood WA 6100
PO Box 590,
South Perth WA 6951

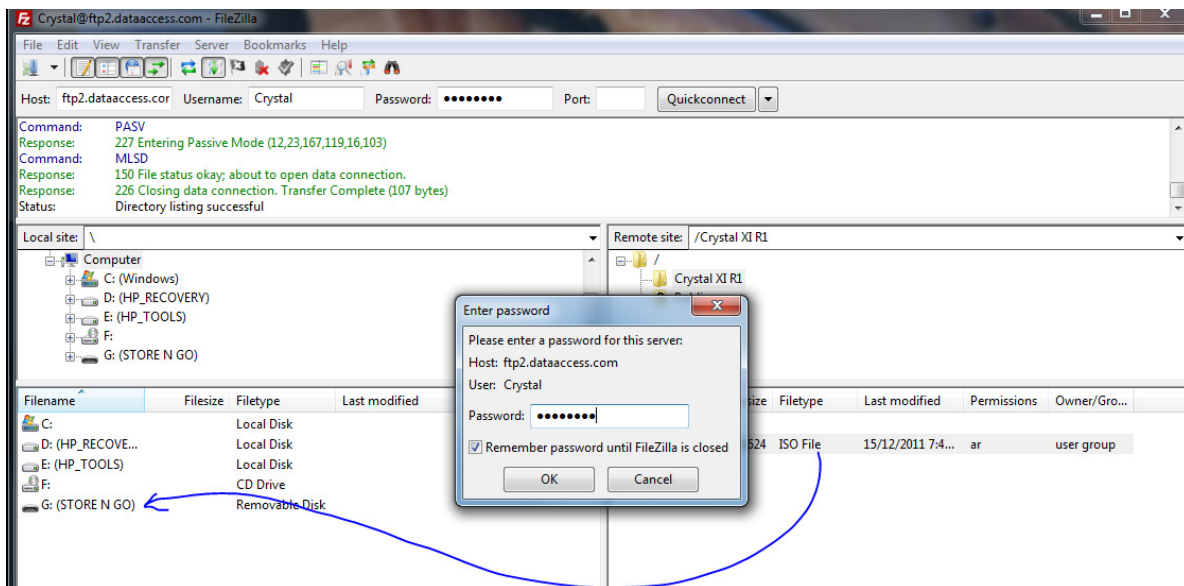
T: (08) 9470 9922
F: (08) 9470 9955
W: www.caman.com.au
E: enquiries@caman.com.au

It will connect the ftp server for dataaccess.com

Navigate to remote site Crystal XI R1



Drag the CrystalDownload iso file into your directory (on the left) and enter password when requested:



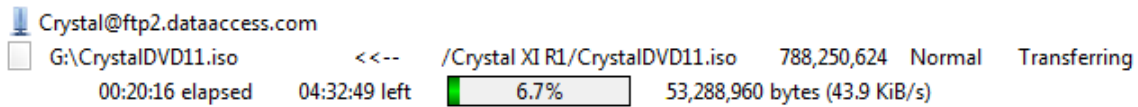
MORE BUSINESS SUPPORT THAN YOU EXPECT...



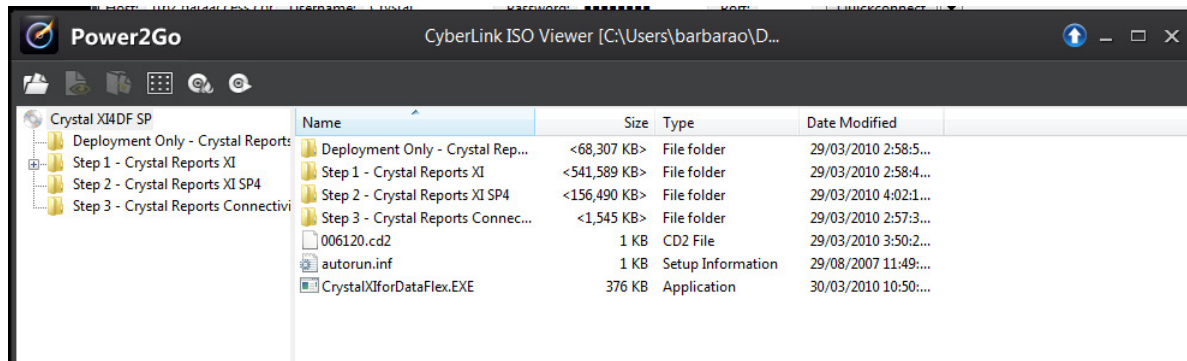
88 Burswood Road,
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 F: (08) 9470 9955
 W: www.caman.com.au
 E: enquiries@caman.com.au

Monitor the download at the bottom of the screen:

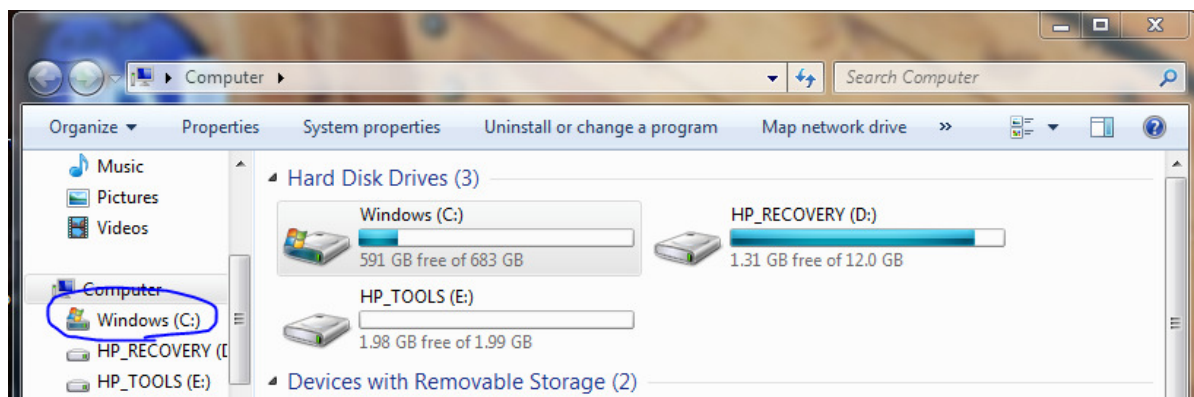


Take the iso file onto your desktop and double-click to open. Run from here.



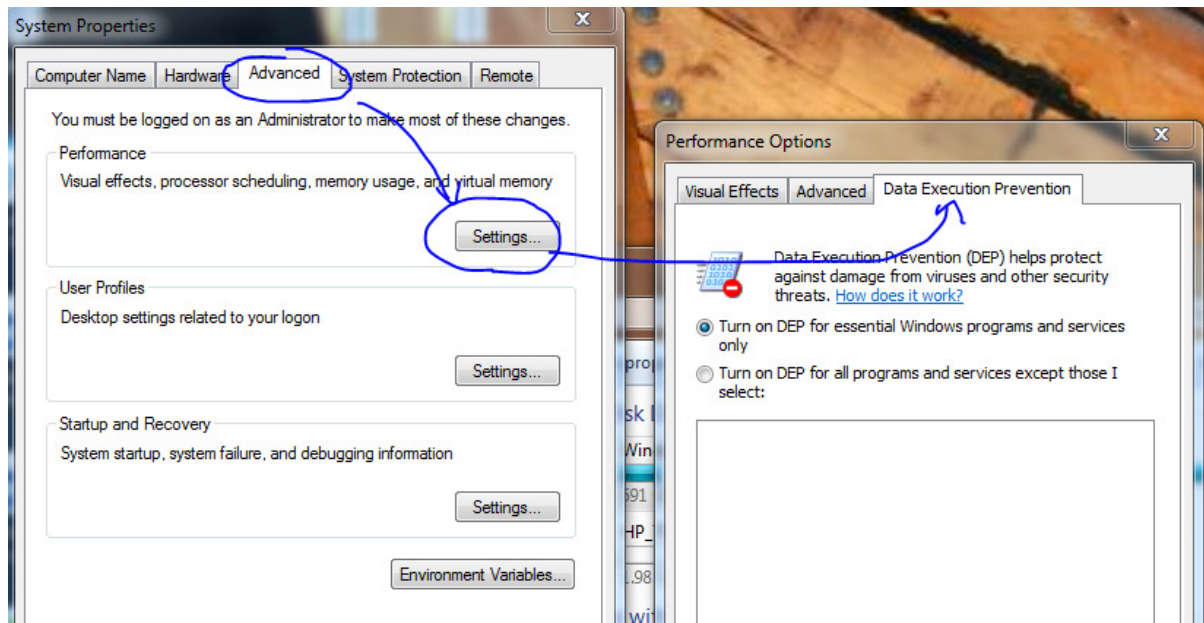
NB:

- As of writing this instruction CRXI is not yet compatible with Windows 8.1.
- All client crystal must be removed from the client's computer before you begin installing the full software.
- Don't forget to reboot the server after the SP4 installation
- Also... on some computers security may require adding CRXI to DEP settings. To do this rightclick on mycomputer or similar below:



Properties> Advanced System Settings>Performance settings

Data Execution Prevention



Then add crw32.exe to the list

(if found mine in C:\Program files (x86)\Business Objects\Crystal Reports 11\crw32.exe)

You will need to reboot the server again to make this happen.