

TECHNOLOGY SUPPORT	BUSINESS CONSULTING
RECRUITMENT & HR	PCWORKS.COM.AU

## To download latest Crystal Reportwriter XI

Download ftpsoftware (recommended file-zilla) from the internet (such ftp software is usually free).

Then open the software and put the details from your email into the top line:

	E FileZilla	
	File Edit View Transfer Server Bookmarks Help	
$\left( \right)$	Host: 2.dataaccess.com/ Username: Crystal Password: •••••• Port:	Quickconnect
	Local site: \	
	E	
	🗄 🚣 C: (Windows)	
	E. (HP_RECOVERY)	



 88 Burswood Road,
 T: (08) 9470 9922

 Burswood WA 6100
 F: (08) 9470 9955

 PO Box 590,
 W: www.caman.c

 South Perth WA 6951
 E: enquiries@cam

W: www.caman.com.au E: enquiries@caman.com.au



TECHNOLOGY SUPPORT	BUSINESS CONSULTING
RECRUITMENT & HR	PCWORKS.COM.AU

It will connect the ftp server for dataaccess.com

## Navigate to remote site Crystal XI R1

E Crystal@ftp2.dataaccess.com - File	Zilla									x
File Edit View Transfer Server	Bookmarks Help									
1 - <b>Teet</b> 🗱 🕷	P3 💺 🛷   📰 👧 🕇	n n								
Host: ftp2.dataaccess.cor Usernam	ne: Crystal	Password:	•••••	••	Port:		Quickconn	ect 💌		
Command: PASV Response: 227 Entering Passive Command: MLSD Response: 150 File status okay; Response: 226 Closing data con Status: Directory listing succ	Mode (12,23,167,119,16,1 about to open data conn inection. Transfer Compl sessful	03) ection. ete (107 byte	s)							•
Local site: \			•	Remote sit	e: /Cryst	al XI R1				-
My Documents Computer					Crystal XI Public	R1 <del>&lt;</del>				
Filename Filesize	Filetype Last	modified		Filename		Filesize	Filetype	Last modified	Permissions	Ov
<ul> <li>C:</li> <li>D: (HP_RECOVE</li> <li>E: (HP_TOOLS)</li> <li>F:</li> <li>G: (STORE N GO)</li> </ul>	Local Disk Local Disk Local Disk CD Drive Removable Disk			퉬 📓 Crystall	D 788,2	250,624	ISO File	15/12/2011 7:4	ar	us
				•						•
5 directories				1 file. Total	size: 788,2	250,624 b	ytes			
Server/Local file Dir	ection Remote file			Size	Priority	Status				
Queued files Failed transfers	Successful transfers									
							1	🛛 🚥 Queue: empt	y 🗣	•

Drag the CrystalDownload iso file into your directory (on the left) and enter password when requested:

🔁 Crystal@ftp2.dataaccess.com - FileZilla							×
File Edit View Transfer Server Bookmarks Help							
M 🐔 🖓 🗐 🗐 🛠 🛠 🏹 🏹 🗮 🛠 🐔							
Host: ftp2.dataaccess.cor Username: Crystal Password:	•••••• Port:	Quickconnec	t 💌				
Command:         PASV           Response:         227 Entering Passive Mode (12,23,167,119,16,103)           Command:         MLSD           Response:         150 Elie status play: about to open data connection							*
Response: 226 Closing data connection. Transfer Complete (107 byt Status: Directory listing successful	tes)						-
Local site: \	-	Remote site: /Crystal	XI R1				•
C (Windows) C (Windows) C (Windows) C (HP_RECOVERY) C = E(HP_TOOLS) C = E: (HP_TOOLS) C = G: (STORE N GO)	Enter password Please enter a password Host: ftp2.dataaccess.co	for this server:					
Filename Filesize Filetype Last modified	Parrivordi anagana		size Filetype	Last modified	Permissions	Owner/Gro	
C: Local Disk D: (HP_RECOVE Local Disk Local Disk F: CD Drive G: (STORE N GO) Removable Disk	Remember password	until FileZilla is closed Cancel	524 ISO File	15/12/2011 7:4	ar	user group	

88 Burswood Road, Burswood WA 6100 PO Box 590, South Perth WA 6951 T: (08) 9470 9922 F: (08) 9470 9955

W: www.caman.com.au E: enquiries@caman.com.au

MORE BUSINESS SUPPORT THAN YOU EXPECT.





Monitor the download at the bottom of the screen:

Crystal@ftp2.dataaccess.	com					
G:\CrystalDVD11.iso	<<	/Crystal XI R1/Crysta	alDVD11.iso	788,250,624	Normal	Transferring
00:20:16 elapsed	04:32:49 left	6.7%	53,288,96	0 bytes (43.9 Kil	B/s)	

Take the iso file onto your desktop and double-click to open. Run from here.

🧭 Power2Go	CyberLink ISO Viewer [C:\Users\barbarao\D				① - □ ×
🖆 🚴 🐚 📖 🔍 🚳					
Crystal XI4DF SP	Name	Size	Туре	Date Modified	
Deployment Only - Crystal Reports	Deployment Only - Crystal Rep	<68,307 KB>	File folder	29/03/2010 2:58:5	
Step 1 - Crystal Reports XI	퉬 Step 1 - Crystal Reports XI	<541,589 KB>	File folder	29/03/2010 2:58:4	
Step 2 - Crystal Reports ALSP4	🌗 🕌 Step 2 - Crystal Reports XI SP4	<156,490 KB>	File folder	29/03/2010 4:02:1	
Step 3 - Crystal Reports Connectivi	Step 3 - Crystal Reports Connec	<1,545 KB>	File folder	29/03/2010 2:57:3	
	006120.cd2	1 KB	CD2 File	29/03/2010 3:50:2	
	autorun.inf	1 KB	Setup Information	29/08/2007 11:49:	
	CrystalXIforDataFlex.EXE	376 KB	Application	30/03/2010 10:50:	

NB:

- As of writing this instruction CRXI is not yet compatible with Windows 8.1.
- All client crystal must be removed from the client's computer before you begin installing the full software.
- Don't forget to reboot the server after the SP4 installation
- Also... on some computers security may require adding CRXI to DEP settings. To do this rightclick on mycomputer or similar below:



MORE BUSINESS SUPPORT THAN YOU EXPECT.



88 Burswood Road, Burswood WA 6100 PO Box 590, South Perth WA 6951 
 T:
 (08) 9470 9922

 F:
 (08) 9470 9955

W: www.caman.com.au E: enquiries@caman.com.au



TECHNOLOGY SUPPORT	BUSINESS CONSULTING
RECRUITMENT & HR	PCWORKS.COM.AU

Properties> Advanced System Settings>Performance settings

## **Data Execution Prevention**

omputer Name Hardware Advanced System Protection Remote You must be logged on as an Administrator to make most of these changes.	B. A. A.
Performance	Performance Options
Visual effects, processor scheduling, memory usage, and yirtual memory Settings	Visual Effects Advanced Data Execution Prevention
User Pmfiles	against damage from viruses and other security
Desktop settings related to your logon	Turn on DEP for essential Windows programs and services     only
Settings	Turn on DEP for all programs and services except those I     select:
Startup and Recovery	sk i
System startup, system failure, and debugging information	Vin
Settings	91 HP 1
Environment Variables	

Then add crw32.exe to the list

(if found mine in C:\Program files (x86)\Business Objects\Crystal Reports 11\crw32.exe )

You will need to reboot the server again to make this happen.



 88 Burswood Road,
 T: (08) 9470 9922

 Burswood WA 6100
 F: (08) 9470 9955

 PO Box 590,
 W: www.caman.c

 South Perth WA 6951
 E: enquiries@cam

W: www.caman.com.au E: enquiries@caman.com.au